



**Ainsworth Game Technology Ltd**  
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27 May, 2020

**RE: Cleaning of Gaming Machines**

Dear valued customer,

As you make preparations to re-open your gaming areas, we wish to advise you on some information in regard to the cleaning of your gaming machines.

In line with government Covid-19 Safe recommendations, your gaming machines will be required to be cleaned more frequently than previously. The use of alcohol-based cleaning products a few times (e.g. 3 times) during the day on gaming machines should not have any impact on the finish of the machines and these cleaners should not leave any residue on the machine cabinet, LCD screens or button panel. However, due to the increased use of these alcohol-based products or other cleaning products, machines should be closely monitored to ensure that the surfaces being wiped has not discoloured or deteriorated. If any discolouration or deterioration of any machine surfaces occurs, or the functionality of the LCD button panel and LCD monitor touchscreens becomes affected, please discontinue use immediately.

Our team can be contacted on 1300 556 268 should you have any concerns or wish to discuss further.

Kind Regards,  
Ainsworth Game Technology Ltd

A handwritten signature in black ink, appearing to read 'Hieu' followed by a stylized surname.

**Hieu Nguyen**  
National Technical Support Manager